

Hometown Holdings, LLC
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Introducing : TENANT WEB ACCESS (TWA)

We are pleased to offer a way for you to access your account information and pay online at your convenience.

To create a new account, go to: <https://hthproperties.com/portals>

1. Click TWA - Tenant WebAccess.
2. On the Tenant Login screen, click Sign Up.
3. Enter your account number: Please call us or visit our office to obtain your account no.
4. Enter your email address on file with the office:
Please contact the office at (540) 777-3711 to update if unsure or does not verify during registration
5. Create a username and password and click continue

While logged into Tenant Web Access (TWA), click the tabs at the top of the page to:

- **Make a payment**
- **View your open charges**
- **Display your transaction history**
- **Change your password and update personal information**

If you have any questions about **Tenant Web Access (TWA)**, please do not hesitate to call our office.

Sincerely,
Hometown Holdings, LLC
Property Management